

Quality Policy

We are committed to high standards of service to our clients by supporting our people, operatives, supervisors, managers, and directors with clearly defined responsibilities for a quality workplace practice. All Groundfix personnel are trained and competent to carry out their duties and use the right-maintained plant.

Groundfix 's integrated combined QA/H&S/Environmental Management System sets out who does what and how to satisfy the stakeholders" requirements.

Our goal is to be the best by following these principles.

1. Listening to and working with our clients to understand what they want and helping them to consider alternatives when we believe there may be a more efficient way to accomplish the project.
2. Getting it right the first time, but if something goes wrong on our behalf, we put it right without blaming. Learn from lessons and experiences and ensure issues are communicated and resolved.
3. Promote and foster a culture of quality and pride in our work environment and continual improvement.
4. Provide suitable training and learning experience to staff to allow them to complete tasks to the required standard.
5. Periodically reviewing our Quality systems as part of our goal of Continuous Improvement and establishing measurable objectives and targets.

This policy is published on our website, and regular audit is carried out to ensure the company's compliance with this policy and the relevant legislation. The directors review this policy and its objectives annually.