

## Quality Policy

Groundfix, a ground engineering and slope stabilisation contractor is committed to delivering high standards of service to our clients by supporting our people, operatives, supervisors, managers, and directors with clearly defined roles and responsibilities that promote quality workmanship practices. All Groundfix personnel are trained and competent to carry out their duties and use appropriately maintained plant and equipment.

Groundfix's integrated combined QA/H&S/Environmental Management System sets out who does what, how work is carried out and how we ensure that stakeholders' requirements are consistently met.

Our goal is to be the best in our industry by following these principles.

1. Listening and working with our clients to understand their needs and where appropriate proposing more efficient or sustainable alternatives to deliver successful project outcomes.
2. Getting it right the first time. If an issue arises due to our actions or inactions, we investigate and promptly correct the issue without blame. We ensure lessons are learned, experiences communicated, understood and applied across the organization.
3. Promoting and fostering a culture of quality, pride, and continual improvement
4. Provide suitable training and learning opportunities to ensure personnel are competent, confident and able to deliver work to the required standard.
5. Periodically reviewing our Quality systems, establishing measurable objectives and targets, to drive continual improvement in performance and compliance.

This policy is published on our website, and regular audit is carried out to ensure the company's compliance with this policy and the relevant legislation. The directors review this policy and its objectives annually.

Top Management	Date
BOURKE Simon	27/11/2025
WILSON Justin	27/11/2025